

Naot of Kew



200 High Street
Kew 3101 VIC
www.naotshoes.com.au
info@naotshoes.com.au
03 9855 2287

NAOT OF KEW EXCHANGE AND RETURNS FORM

Date: _____ Invoice ID: _____	<p>Please Tick one</p> <p><input type="checkbox"/> Store Credit</p> <p><input type="checkbox"/> Refund</p> <p><input type="checkbox"/> Exchange</p> <p>Please fill out exchange form below</p>
Customer Name: _____	
Email: _____	
Shipping Address: _____ _____	

Please print details of the items being returned

Shoe Style Name	Colour	Size	Qty	REASON (please circle one)
				1. Incorrect Size 2. Too Narrow 3. Too Wide 4. Marked or Faulty 5. Other Reason:

EXCHANGES ONLY- Please let us know what items you would like instead

Shoe Style Name	Colour	Size	Qty

TERMS AND CONDITIONS

Return and Exchange Policy

Exchanges and returns are accepted within 30 days of receiving your order, for items that are not worn and returned in their original packaging.

Refunds will be processed through the original payment. Exchanges for shoes that are greater in value will be invoiced a further payment whereas shoes that are lesser in value will be refunded through original payment.

All Returns and Exchanges must be posted back to us at your local Post Office over the counter with a tracking number.

You will be given a lodgement receipt which allows track-ability. This is to ensure safe arrival of Returns/Exchanges.

DO NOT post Returns/Exchanges in the Red or Yellow street posting box or inside the Australia Post Drop box - STRICTLY OVER THE COUNTER.

NEED MORE INFORMATION? Visit: <https://www.naotshoes.com.au/customer-care.php>